

Castle Schedule Accessibility and Color Use Policy

Effective date: July 18, 2026

1. Purpose

Castle Schedule is intended to help appointment-based businesses provide a booking experience that is clear, usable, and accessible. This policy explains Castle's approach to accessibility and explains the responsibility of business owners when they customize colors, branding, text, or other content inside the app.

2. Accessibility Standard We Use

Castle Schedule uses the Web Content Accessibility Guidelines (WCAG) as practical guidance for web accessibility. WCAG is widely used as a technical benchmark for accessible websites and apps. For color contrast, WCAG Level AA generally calls for text and images of text to have a contrast ratio of at least 4.5:1, with large text requiring at least 3:1. Non-text user interface components and meaningful visual indicators should also have sufficient contrast so users can understand and operate the page.

3. ADA Guidance

The Americans with Disabilities Act (ADA) requires covered businesses and public entities to provide people with disabilities equal access to goods, services, programs, and communications. The U.S. Department of Justice has identified web accessibility as an important part of ADA compliance and specifically calls out color contrast as one example of an accessibility issue to consider. Castle Schedule cannot decide whether a particular owner is covered by the ADA or any state law, but owners should treat accessibility as part of running a professional public-facing business.

4. Castle Default Colors

Castle's default color theme is designed with readable contrast in mind. The default Castle theme uses dark text on light backgrounds, light text on dark backgrounds, and dark text on gold buttons where contrast is stronger. These defaults are intended to support readability and reduce accessibility risk, but no software setting can guarantee legal compliance for every business or every use case.

5. Custom Color Responsibility

Castle Schedule allows owners to customize colors so their booking page can better match their business. When an owner changes colors, the owner is responsible for making sure those colors remain accessible. Owners should not choose text and background color combinations that are hard to read, such as light text on a light background, dark text on a dark background, or low-contrast accent colors used as important text.

6. Required Color Practices for Owners

Owners who customize Castle colors should follow WCAG contrast guidance. As a practical rule, normal text should meet at least 4.5:1 contrast against its background, and large text should meet at least 3:1. Owners should also avoid using color as the only way to communicate important information. For example, if something is unavailable, canceled, required, or overdue, the page should include text, labels, icons, or other cues in addition to color.

7. Owner Content and Uploaded Branding

If Castle later allows owners to upload logos, images, descriptions, service names, documents, or other public-facing content, the owner will be responsible for making sure that content is accessible and lawful. This includes using readable images, avoiding important text trapped inside images when possible, providing meaningful descriptions where required, and making sure uploaded branding does not reduce readability.

8. Review and Testing

Owners should review their public booking page after changing colors or settings. They should test the page on desktop and mobile, check that text is readable, and use a contrast checker when they are unsure. If a customer reports that the page is difficult to read or use, the owner should promptly adjust colors or content and contact Castle support if help is needed.

9. No Guarantee of Compliance

Castle Schedule provides tools and default settings intended to support accessible use. However, accessibility compliance depends on how the owner configures the app, what content the owner adds, what laws apply to the owner, and how the page is used by customers. Castle does not guarantee that an owner's customized booking page, business content, or color selections comply with the ADA, WCAG, state accessibility laws, or any other legal requirement.

10. Changes to This Policy

Castle may update this policy as accessibility standards, legal requirements, product features, or customer needs change. The effective date at the top shows when this version became effective.

11. Contact

Questions about this policy can be sent to rkingscastlesystems@gmail.com.

References

U.S. Department of Justice ADA web accessibility guidance:

<https://www.ada.gov/resources/web-guidance/>.

W3C Web Content Accessibility Guidelines (WCAG) 2.2, Success Criterion 1.4.3 Contrast Minimum:

<https://www.w3.org/TR/WCAG22/#contrast-minimum>.